

TERMS AND CONDITIONS OF ENROLMENT:

Updated 29th April 2024 by Manami Jenden

By registering your child ("participant") in a Gymnasticals class or activity you acknowledge acceptance of the Gymnasticals terms and conditions below:

TERM DATES & PUBLIC HOLIDAYS:

- Term 1 generally starts from the 4th week of August and runs to the 1st week of February, just before the Sports holidays. Term 2 runs generally from the 3rd week of February until the 3rd week of June. The term dates follow mostly the Zug school calendar and will be published on our website. Some class dates may differ slightly, please check the dates of your particular class carefully.
- Classes do not operate on Zug public holidays and the Zug local school holidays.

ENROLMENT AND CLASSES:

- Participants that register for Term 1 (Aug-Feb) will be automatically registered for Term 2 (Feb-June). Enrolment for a participant with Gymnasticals is for the two entire terms and constitutes a oneyear programme. If a participant does not wish to continue after the first term, notice in writing by e-mail must be given on or before the 10th December.
- A CHF100 deposit for Term 2 in addition to Term 1's fees is payable at the time of enrolment in the first term for acceptance into the course. If notice for cancelation is given after the 10th December the participant forfeits the deposit (Cancelation fee). If notice is given (in writing by e-mail) before the 10thDecember the deposit will be refunded. The deposit will be deducted from the fees for Term 2. If notice is given after 20th January all fees for Term 2 are due and liable. There are no exceptions under any circumstance.
- All Participants must re- register for each new year, i.e. for Term 1. Existing participants will be given notice for priority registration usually in May. If they do not register within the priority registration period granted, a place in their existing class may not be guaranteed for the following term.
- Registration is made only via the online registration form or parent portal only.
- Registration is personal and not transferable.
- New participants are entitled to one trial class only before committing to the course. For trials on the first day of a new term a CHF100 deposit is required to reserve a space in the class. If your child decides not to continue after the trial class the full deposit will be returned. If they decide to continue, the deposit will be deducted from Term 2's fee. No shows will result in forfeiture of the deposit. The online registration form must be completed before a participant can attend a trial. A trial class is allowed only by prearrangement with the coach and is only permitted if there is a space in a particular class.
- After participation in a trial class, parents have 24hours to accept the place, otherwise the place maybe offered to another interested party.
- Gymnasticals will accept registration at any time during the term (based on availability). Fees will be prorated accordingly. One exception is enrolment in the first 3 weeks of Term 1 when full term fees are due and charged.

- Fees are charged per term. Fees are based on enrolment (guaranteed spot) and is not a reflection of attendance, therefore missed classes by the participant for whatever reason will not be refunded or rescheduled.
- Fees are due and payable on registration of the course plus a CHF100 deposit.
- Refunds of any type incur a CHF100 cancelation fee.
- There is a late fee charge of CHF10 for each month a payment is overdue.

In the case of a cancelled class because of coach illness and a replacement coach cannot be found, a make-up class will be offered on another date at Gymnasticals sole discretion. No refund is due in the event the alternative date is not suitable to the participant. Participants must sign up for a make-up class through parent portal and attend the class within 1month of the cancelled class. There is no refund due to circumstances beyond Gymnasticals control.

• Waitlists students are kept on the waitlist for the school calendar year, which spans from August to June. The waitlist will be reset at the end of Term 2. If a place has not been secured, students must re-register for the following year.

REFUND:

- Upon registration of a participant the fees for the entire term are due and payable and there is no refund or part refund except for the following event:
- Gymnasticals reserves the right to cancel or reschedule classes under any circumstance or if there are not enough participants to make up a class. Notification will be sent to the participant prior to the start of the class. In this case there will be a full refund (unless the reason for cancellation is an event of force majeure, see below).
- Refunds will not be due and paid if Gymnasticals are forced to cancel, or in any way unable to continue with classes due to war, threat of war, invasion, riot, civil war, strike, rebellion, revolution, industrial dispute, terrorist activity, infectious disease/epidemic/pandemic, natural or nuclear disaster, fire, adverse weather conditions, technical or maintenance problems with transport, official order or other circumstance which constitutes an event of force majeure.
- Should classes be cancelled in the event of force majeure (such as COVID-19) and other reasons beyond Gymnasticals control (such as burst waterpipe at the premised) for an extended period only, classes - at Gymnasticals own discretion - may be continued virtually through our online programme or through prerecorded classes. Online classes are adapted for safety to suit online training and focus is on gymnastics drills, flexibility, core gymnastics strength. Class times and dates may differ from the original physical classes to suit the circumstance. Online classes may not be equal to the exact number of physical classes. Online classes fully replace physical classes and no refunds are possible.

WAIVER:

• By registering and allowing your child to participate in the classes and/or activities offered by Gymnasticals you acknowledge that gymnastics is a sport and carries inherent risks of injury as with any physical activity that involves motion, rotation and height. Participation in Gymnasticals' class is at the participant's own risk. Any liability of Gymnasticals for any direct or indirect damages of a participant resulting from an accident, injury or illness is (to the extent permitted by law) excluded and waived.

Any liability of Gymnasticals for any direct or indirect damages resulting from an accident, injury or illness and caused by a Gymnasticals coach is expressly excluded and waived by the participant and his parent(s) respectively.

Proper insurance is the sole responsibility of the participant.

- Gymnasticals is not liable for the loss of any objects, money, clothes etc. Also excluded is the liability for any items deposited or left in the venues or premises used by Gymnasticals. Lost property will be disposed of or given to charity at beginning of each holiday period (Winter, sport, spring & summer holidays). Proper insurance for any such loss is the sole responsibility of the participant. Any unclaimed items at the end of the school year (June) will be disposed of or donated to charity.
- If the parent(s) or any other responsible person indicated upon enrolment cannot be contacted in the case of illness or accident of the child during a class, Gymnasticals is herewith authorised to seek any medical, hospital or ambulance services as it sees fit and the parent(s) agree(s) to meet all expenses involved.
- By registering a child the parent(s) confirm(s) that the child has the appropriate medical insurance, that the child is medically fit to take part and that any medical history of the child has been declared upon enrolment.
- The parent(s) acknowledge(s) to be fully responsible for the cost of any damage their child causes at any of the venues, equipment, property or to any other participant and to have the appropriate insurance.
- For online classes, parents must enrol their child into a class that is at the child's current level as in the child's physical class. Parents acknowledge and confirm that they will supervise their child's activity during the child's class and the attending of the online class is at their own risk. Parent acknowledge and confirm that they have explained to their child that the child should not attempt any skills that are beyond the child's abilities or should not join in the activity if the child is not fit to do so.

CONDUCT:

- Gymnasticals reserves the right to refuse or terminate enrolment or to exclude a participant from class who poses a disciplinary problem and/or if the participant's, parent's, caregiver's conduct interferes with the safety or comfort of other participants, guests or coaches and/or directly affects the livelihood of Gymnasticals business under exclusion of the right to a refund of fees.
- It is a requirement for admission to the venue and/or class that all participants and guests follow the instructions of Gymnasticals coaches including rules, regulations and policies as published, distributed or posted from time to time.
- A child who is in the venue but not participating in classes must be supervised by an accompanying adult at all times. Gymnasticals in no event may babysit or supervise a child (such as siblings or friends) that is not in the class. Only participants under the direct supervision of a coach may be admitted to the gymnastics area. All other children are not allowed to use any gymnastics equipment.
- Photographing or recording video during the class sessions is strictly prohibited.

MEDIA POLICY:

• Parents acknowledge that from time to time their child's image may be captured through photographs, videos or other forms of recording during Gymnasticals' classes or events and that these images may be utilized for promotional purposes on our website or social media platform (such as Facebook, Instagram, or our website etc). By accepting these terms and conditions you give explicit consent to Gymnasticals to use these images without further permission being necessary unless you have expressly instructed Gymnasticals in writing by e-mail that you do not wish any photos or videos being taken of your child before such images may be captured.

SECURITY AND PRIVACY STATEMENT:

- By enrolling via and using our website you acknowledge that Gymnasticals may collect and process personal data on a confidential database as stated below:
- Gymnasticals uses your and your child's personal information ("personal data") for registration and administration purposes only. Gymnasticals will retain and process the personal data for as long as is necessary to fulfil these purposes in accordance with the relevant applicable legislation.
- You authorise Gymnasticals to send you marketing and other Gymnasticals' information from time to time unless advised by e-mail that you do no longer wish to receive such information.
- You further acknowledge that personal data is stored in an external data base management system.

- Gymnasticals may be contacted at <u>info@gymnasticals.com</u> if you would like further information about the way in which Gymnasticals processes and collects your and your child's information.
- Please go to <u>https://b960b91e-5f97-4462-b96e-</u> <u>846685016d91.filesusr.com/ugd/754a8c bfb4da947180492dbec9961e4b048c7c.pdf</u> for a detailed statement of Gymnasticals Privacy Policy.
- To check the latest terms and conditions, they can be found in the parent portal under "Accounts" then click "policies.

Gymnasticals may amend these terms and conditions at any time at its discretion. You will be updated and informed of these changes prior to their coming into effect.

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